



वित्तमंत्रालय/ Ministry of Finance
राजस्वविभाग / Department of Revenue
सीमाशुल्कआयुक्तकार्यालय / Office of the Commissioner of Customs
कस्टमहाउसनयीहारबरएस्टेट / Custom House, New Harbour Estate
तूतुकुडी - 628 004 / Thoothukudi - 628004.
दूरभाष / Tel: 0461 2352655, 2352633 फैक्स / Fax 0461 2352019
Email:- customspolicy@gmail.com

C. No. VIII/48/03/2020-Cus.Pol

Date:-06.02.2024

PUBLIC NOTICE No.01/2024

विषय /Sub: Special measures for liquidation of pending Drawback claims-
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Please refer to Public Notice No. 03/2023 dated 20.02.2023 issued by this office regarding special measure for liquidation of pending Drawback claims.

2. In this regard, attention of all exporters, Customs Brokers, Shipping Lines and members of the Trade is drawn to the fact that a large number of Drawback claims are pending in various queues in EDI system in this Commissionerate. The department is disbursing duty Drawback claims of the exporters as soon as the Truck Summary (for INTUT6)/ EGM (for INTUT1) is filed in respect of the goods exported. However, in some of cases, the release of Drawback is delayed for a long time for want of appropriate action on the part of the exporter/Customs Brokers/ Shipping line/custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their drawback claim immediately after Let Export Order (LEO) and after filing of Truck summary/EGM. The status of Drawback claim against any shipping bill can be viewed at www.icegate.gov.in along with reason for pendency.

3. However, it has been observed that a large number of Drawback claims are still pending disbursement for want of submission of reply by the exporters to the queries raised and such claims are shown pending in "Query Raised to the exporter" queue. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed and Drawback is disbursed by the Department.

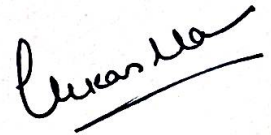
4. It has been found that Drawback claims have been pending in "**EXPORTER**" queue (**Shipping Bill dates prior to 01.10.2023**) on account of non-submission of reply by the exporters. All such exporters are therefore, required to reply to the query on EDI system to the Assistant Commissioner (Drawback), Custom House, Tuticorin **on or before 28.02.2024**. The exporters or their representatives can also personally

explain to the Assistant Commissioner (Drawback) the response to queries during office hours on all working days during the above period.

5. If the query is **not replied satisfactorily before 28.02.2024** with requisite documents/declarations, the drawback claims shall be processed as per records available/as per applicable rates. For ready reference of all concerned, list of all pending Drawback claims in "Query Raised" queue obtained from the EDI system is attached with this Public Notice as Annexure-I.

6. In case of any difficulties, the exporters may contact the Deputy Commissioner of Customs (Drawback) or by e-mail at dbktutcus@gmail.com.

Encl.: Annexure I



(VIKAS NAIR)
COMMISSIONER OF CUSTOMS
CUSTOM HOUSE, TUTICORIN

To

Notice Board,

EDI Section, Custom House, Tuticorin for uploading in the website.

Copy submitted to: The Chief Commissioner of Customs (Preventive), Trichy.